

Madelline Brown

Barista

Phone: (614) 400-7871
Email: maddiemoon78@gmail.com
Location: Athens, OH 45701
Portfolio: madellinebrown.com

About Me

Specialty barista with over three years of experience. I craft consistent, high-quality drinks, stay composed and efficient during high-volume service, and build genuine relationships with regular customers. I'm looking to join a great team and grow as a barista at a café that cares about its coffee.

Experience

Barista — Donkey Coffee & Espresso, Athens, OH

June 2025 – Present

- Run the espresso bar through high-volume morning service while maintaining speed and quality.
- Adjust grinders throughout the day to keep every shot consistent.
- Build strong relationships with regular customers and anticipate their orders.
- Support the team by learning new espresso drinks and helping others master them.
- Maintain a clean, well-stocked bar and organized workstation.

Barista — Starbucks Coffee Company, Westerville, OH

March 2023 – August 2025

- Earned Starbucks Coffee Master certification (Coffee Academy levels 100–300).
- Worked the bar and register through heavy morning service while keeping drinks fast and accurate.
- Prepared all drinks to Starbucks' recipe and quality standards, including custom orders.
- Trained new hires on the bar, the register, and how to make the drinks.
- Kept the team on pace during busy shifts.

Education

New Albany High School — New Albany, OH

High School Diploma • 2023

Skills

Espresso & Bar: Espresso, milk steaming, latte art, grinder calibration, pour-over and drip.

High-Volume Service: Fast and accurate under pressure.

Customer Service: Professional and personable, with strong regular-customer relationships.

Coffee Knowledge: Roasts, origins, roast levels, and the seasonal menu.

Operations: Register and cash handling, opening and closing, restocking.

Team: Trains and mentors new baristas; dependable teammate.

Highlights

Starbucks Coffee Master (black apron) — Coffee Academy 100–300.

Trusted to open and close the café independently, including the register.

Go-to trainer for new baristas at both cafés.